



PRODUCT SHEET

March 2015

A SERVICE FOR THE PROACTIVE MANAGEMENT
OF VOICE RECORDING ESTATES

RECORDING CHECK

Recording Check is a service that helps IT managers of financial companies to be proactive in their management of issues affecting their Voice Recording estate.

REGULATIONS KEEP YOUR COMPLIANCE OFFICERS AWAKE AND YOUR IT DEPARTMENT BUSY

With the increasing pressure of financial regulations, financial markets participants require assurance around the global efficacy of their voice recording ecosystems.

Financial Market regulatory bodies are increasing the burden of business requirements to the extent that it necessitates the continuous management of operational activities and risks. Associated with this are shorter investigation response times and stronger expectations around the proactive disclosure of any discovered issues.

Etrali assists Customers to manage operational risks more effectively by offering effective applications for Compliance Officers, and a proactive approach to the monitoring required to prevent major issues.

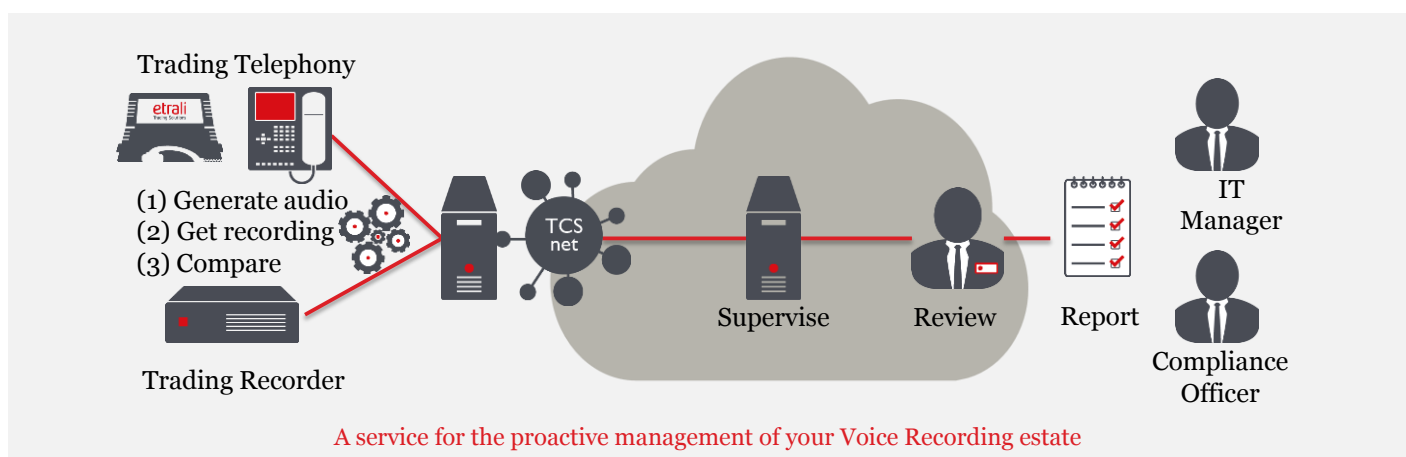
A UNIFIED COMPLIANCE SERVICE

Etrali Recording Check is a service which forms part of the Etrali Compliance Services portfolio. These services are designed to assure the reliability of voice recording.

Etrali Recording Check generates test calls in order to check if the audio streams of recorded channels from turrets, phones and other lines are properly recorded. A PDF report is generated with summary information and a detailed list of any failed recordings.

Etrali Recording Check can be run on weekly or monthly basis or on-demand. Once the test is completed, the IT Manager is notified via the report of a potential defect and can trigger the appropriate actions to resolve the problem.

Etrali Recording Check supports Etradeal and the Open Trade system as well as a set of PBX and recording platforms.



FOCUS ON PROBLEM SOLVING, LET RECORDING CHECK DO THE REPETITIVE TASKS

The Recording Check service triggers an automated process

- Sends an audio test signal from all or a representative selection of turrets, phones and other lines
- Verifies that the audio test signal was indeed recorded
- Confirms that the audio test signal was recorded to the appropriate channel

Scheduled automated checks - even for large configurations

The Recording Check service saves time by automating the process of testing each recorded channel, and therefore enables even large configurations to be tested regularly. As an example, 500 Turrets with 2000 recording channels can be checked in 2 hours. The Recording Check service can be scheduled.

On-demand automated checks - efficient timely service after system update

- Engineer selects site, turrets and lines to be checked
- PDF Report generation with summary information and details on failed test recordings

The service is delivered and operated by Etrali from the Etrali Cloud leveraging the TCSnet trading dedicated network

Contact us to get more information on Etrali's Compliance Services portfolio and to get the latest updated list of telephony and recorders supported by the Call Match Service.

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www.etrali.com